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Cindy Nolte
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Date: January 17, 2003

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Jacky FORESTIER

Docket No. 136.168
(now W1028.153-US-01)

Serial No.: 10/009,917

Filed: December 10, 2001

Group Art Unit 2643

For: *System and Method for Processing Telephone Calls*

Confirmation No. 3274

SUBSTITUTION OF ATTORNEY

RECEIVED

JAN 24 2003

Assistant Commissioner for Patents
Washington, D.C. 20231

Technology Center 2600

Sir:

I hereby appoint the following attorneys/agents to prosecute the above-identified application and to transact all business in the U.S. Patent and Trademark Office connected therewith:

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SUBSTITUTION OF ATTORNEY

U.S. Serial No. 10/009,917

Inventor: FORESTIER

Attorney Docket 136.168

(now W1028.153-US-01)

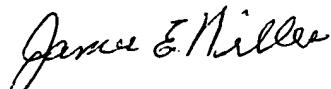
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All previous powers of attorney granted in this case are hereby revoked.

Respectfully submitted,



James E. Nilles
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Date: January 17, 2003

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